

From: PUCWeb Notification <Do.Not.Reply@puc.idaho.gov>

Sent: Thursday, April 6, 2023 5:00 PM

To: Jan Noriyuki <jan.noriyuki@puc.idaho.gov>

Subject: Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: John Scott

Submission Time: Apr 6 2023 4:17PM

Email: pjtme1@gmail.com

Telephone: 208-589-9540

Address: 4669 Mountlake

Pocatello, ID 83202

Name of Utility Company: Island Park Water Company

Case ID: ISL-W-23-01

Comment: "On Thursday, April 6, 2023, I received a call from Kelsey Carter of the Idaho DEQ in Idaho Falls asking me if I had received a notification from the Island Park Water Co/. regarding a boil order in the Aspen Ridge Subdivision. I told her I had not. I do not know if a posting was placed on the door of the cabin I own at 4783 Cedar Road. Snows are deep and drive may not be plowed so, admittedly it may difficult to get in to post. I was told pressure was lost in lines and a boil order was put in place. I notified the HOA Board (even though it is not our responsibility) to send out emails to residents to be on the safe side. We don't want anyone getting sick. In my opinion, this is a serious matter, and every attempt should be made to get the word out asap. To my knowledge, this was not done. There are only a few who live in Aspen Ridge year round. But others visit on weekends and deserve to be protected as well. It is my understanding there are no check valves at the pumps, so likelihood of contamination is increased. Since I purchased this cabin, it has been a concern that we have to run water all winter to keep lines from freezing. This is wasteful. It also adds water unnecessarily to a public sewer system that is nearing capacity. We do rent the cabin in the summer and rely on safe water for guests. If one were to get sick, we likely would get sued. There is a lot of concern as to when future upgrades to the water system will be made. "

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